



CITY OF CHICAGO



MAYOR'S OFFICE FOR PEOPLE WITH DISABILITIES

MEMORANDUM

To: The Honorable Pat Dowell
Chairman, Committee on the Budget and Government Operations

From: Rachel Arfa
Commissioner
Mayor's Office for People with Disabilities

CC: Manuel Perez
Mayor's Office of Intergovernmental Affairs

Date: October 6, 2021

Re: Request for Information from Annual Appropriation Committee Hearing

ID#: 48-01 Headcount

The following information is provided in response to questions posed at our department's hearing on October 6, 2021, to discuss the proposed 2022 budget.

Alderman Reilly asked for changes in headcount projected for 2022.

The headcount for MOPD will increase from 31 positions to 36 positions in 2022.

As always, please let me know if you have any further questions.



CITY OF CHICAGO

MAYOR'S OFFICE FOR PEOPLE WITH DISABILITIES

MEMORANDUM

To: The Honorable Pat Dowell
Chairman, Committee on the Budget and Government Operations

From: Rachel Arfa
Commissioner
Mayor's Office for People with Disabilities

CC: Manuel Perez
Mayor's Office of Intergovernmental Affairs

Date: **October 6, 2021**

Re: Request for Information from Annual Appropriation Committee Hearing

ID#: 48-02 Vacancies

The following information is provided in response to questions posed at our department's hearing on October 6, 2021, to discuss the proposed 2022 budget.

Alderman Reilly asked for the number of funded vacancies and a breakdown for 2022 along with the number of vacancies being cut and what positions (titles) are being eliminated.

The number of funded vacancies for 2022 is 13. This information is also available in the 2022 Department Budget Hearing Documents book provided to aldermen.

The vacancies are:

Fund	Title	Count
0100	American Sign Language Interpreter	2
0100	Disability Specialist II	4
0100	Program Director	1
0100	Project Coordinator	2
0100	Accessibility Inspector	2
0100	Disability Specialist II	2
Total		13

There were two Disability Specialist I titles eliminated in MOPD's 2022 budget.

As always, please let me know if you have any further questions.



CITY OF CHICAGO

MAYOR'S OFFICE FOR PEOPLE WITH DISABILITIES

MEMORANDUM

To: The Honorable Pat Dowell
Chairman, Committee on the Budget and Government Operations

From: Rachel Arfa
Commissioner
Mayor's Office for People with Disabilities

CC: Manuel Perez
Mayor's Office of Intergovernmental Affairs

Date: October 6, 2021

Re: Request for Information from Annual Appropriation Committee Hearing

ID#: 48-03 Salary Increases

The following information is provided in response to questions posed at our department's hearing on October 6, 2021, to discuss the proposed 2022 budget.

Alderman Reilly asked for the number of non-union employees receiving salary increases in the 2022 budget.

None of MOPD's non-union employees will receive salary increases in the 2022 budget.

As always, please let me know if you have any further questions.



CITY OF CHICAGO

MAYOR'S OFFICE FOR PEOPLE WITH DISABILITIES

MEMORANDUM

To: The Honorable Pat Dowell
Chairman, Committee on the Budget and Government Operations

From: Rachel Arfa
Commissioner
Mayor's Office for People with Disabilities

CC: Manuel Perez
Mayor's Office of Intergovernmental Affairs

Date: October 6, 2021

Re: Request for Information from Annual Appropriation Committee Hearing

ID#: 48-04 Outsourced Services

The following information is provided in response to questions posed at our department's hearing on October 6, 2021, to discuss the proposed 2022 budget.

Alderman Reilly asked for a description of outsourced services projected for 2022.

MOPD does not have any outsourced services projected for 2022.

As always, please let me know if you have any further questions.



CITY OF CHICAGO

MAYOR'S OFFICE FOR PEOPLE WITH DISABILITIES

MEMORANDUM

To: The Honorable Pat Dowell
Chairman, Committee on the Budget and Government Operations

From: Rachel Arfa
Commissioner
Mayor's Office for People with Disabilities

CC: Manuel Perez
Mayor's Office of Intergovernmental Affairs

Date: October 6, 2021

Re: Request for Information from Annual Appropriation Committee Hearing

ID#: 48-05 Savings and Cost-Efficiencies

The following information is provided in response to questions posed at our department's hearing on October 6, 2021, to discuss the proposed 2022 budget.

Alderman Reilly asked for list of savings and cost-efficiencies due to zero-based budgeting.

- MOPD has shifted to using virtual platforms to make our services accessible to all Chicago residents, so that residents are not required to come to one of our office locations in person in order to receive services. We use Zoom because it has the most accessibility features available for a wider variety of people with disabilities.
- MOPD has added additional information online, including adding the Home Modification application. Now people can apply for Home Modification services online, instead of the previous process which required printing and mailing in the application.
- We have also modernized our disability parking appeal process, reducing the time of review from over a month, to within 24 hours for appeals received by email, and a one-week timeframe for appeals received by mail.
- MOPD has long provided services at its field office location at 2102 W. Ogden, and when individuals seeking services would come to MOPD's City Hall location, they would be told to go to the 2102 W. Ogden location instead of receiving services. MOPD re-classified positions so that a Disability Specialist II is placed at the City Hall location, and now, any resident can receive locations at either of the locations, and MOPD is able to provide more efficient and better services.

- MOPD also provides virtual disability awareness trainings, whereas previously such trainings were held in person. This allows an increased number of people to attend and participate in trainings.

As always, please let me know if you have any further questions.



CITY OF CHICAGO

MAYOR'S OFFICE FOR PEOPLE WITH DISABILITIES

MEMORANDUM

To: The Honorable Pat Dowell
Chairman, Committee on the Budget and Government Operations

From: Rachel Arfa
Commissioner
Mayor's Office for People with Disabilities

CC: Manuel Perez
Mayor's Office of Intergovernmental Affairs

Date: **October 6, 2021**

Re: Request for Information from Annual Appropriation Committee Hearing

ID#: 48-06 Vaccination Rate

The following information is provided in response to questions posed at our department's hearing on October 6, 2021, to discuss the proposed 2022 budget.

Alderman King asked for vaccination rates among persons living with disabilities is this above or below average for the general population.

Data for Chicago from the CDC tracker is unreliable given the limited sample size.

As always, please let me know if you have any further questions.



CITY OF CHICAGO



MAYOR'S OFFICE FOR PEOPLE WITH DISABILITIES

MEMORANDUM

To: The Honorable Pat Dowell
Chairman, Committee on the Budget and Government Operations

From: Rachel Arfa
Commissioner
Mayor's Office for People with Disabilities

CC: Manuel Perez
Mayor's Office of Intergovernmental Affairs

Date: October 6, 2021

Re: Request for Information from Annual Appropriation Committee Hearing

ID#: 48-07 HomeMod

The following information is provided in response to questions posed at our department's hearing on October 6, 2021, to discuss the proposed 2022 budget.

Alderman Dowell asked for a list of wards in which HomeMod projects have taken place.

See attached.

As always, please let me know if you have any further questions.

MOPD - Direct Services - Home Modifications Complete - 2021 (YTD Aug)

WARD	
1	
2	
3	
4	1
5	1
6	2
7	1
8	
9	1
10	1
11	
12	
13	1
14	
15	
16	
17	
18	2
19	1
20	2
21	1
22	
23	3
24	1
25	
26	1
27	1
28	
29	1
30	
31	
32	
33	
34	1
35	
36	2
37	
38	1
39	
40	
41	
42	
43	
44	
45	
46	
47	
48	1
49	
50	
Ward Total **	26
UNKN	
TOTAL	26



CITY OF CHICAGO



MAYOR'S OFFICE FOR PEOPLE WITH DISABILITIES

MEMORANDUM

To: The Honorable Pat Dowell
Chairman, Committee on the Budget and Government Operations

From: Rachel Arfa
Commissioner
Mayor's Office for People with Disabilities

CC: Manuel Perez
Mayor's Office of Intergovernmental Affairs

Date: **October 6, 2021**

Re: Request for Information from Annual Appropriation Committee Hearing

ID#: 48-08 Breakdown of delegate agencies services provided by ward

The following information is provided in response to questions posed at our department's hearing on October 6, 2021, to discuss the proposed 2022 budget.

Alderman Dowell asked for breakdown of delegate agencies services provided by ward.

See attached.

As always, please let me know if you have any further questions.

**MOPD - Direct Services - Personal Assistance
Services - 2021**

WARD	Cummulative Total	Salvation Army - 945 W 69th St, Chicago, IL 60621	ASI - 2619 W Armitage Ave, Chicago, IL 60647
1	1	0	1
2	5	2	3
3	1	0	1
4	5	5	0
5	4	3	1
6	13	9	4
7	7	3	4
8	8	5	3
9	3	1	2
10	1	0	1
11	2	1	1
12	0	0	0
13	1	1	0
14	0	0	0
15	3	1	2
16	5	3	2
17	3	2	1
18	4	1	3
19	2	1	1
20	9	4	5
21	5	3	2
22	0	0	0
23	1	0	1
24	1	1	0
25	1	0	1
26	1	0	1
27	5	4	1
28	6	4	2
29	2	2	0
30	0	0	0
31	1	0	1
32	1	0	1
33	0	0	0
34	4	2	2
35	1	0	1
36	0	0	0
37	3	0	3
38	1	0	1
39	1	0	1
40	0	0	0
41	1	0	1
42	1	1	0
43	2	1	1
44	1	1	0
45	4	1	3
46	1	1	0
47	0	0	0
48	8	0	8
49	8	2	6
50	3	0	3
Ward Total	140	65	75
TOTAL	140	65	75

**MOPD - Direct Services -
Independent Living - 2021**

WARD	Access Living - 115 W Chicago Ave, Chicago, IL 60654	
1	3	
2	3	
3	6	
4	5	
5	13	
6	19	
7	9	
8	13	
9	5	
10	4	
11	2	
12	3	
13	5	
14	0	
15	3	
16	13	
17	7	
18	4	
19	2	
20	14	
21	5	
22	1	
23	5	
24	3	
25	1	
26	3	
27	13	
28	10	
29	4	
30	2	
31	1	
32	1	
33	1	
34	4	
35	2	
36	0	
37	8	
38	1	
39	3	
40	0	
41	1	
42	2	
43	2	
44	2	
45	6	
46	4	
47	0	
48	9	
49	7	
50	5	
Ward Total	239	
UNKN	6	
TOTAL	245	

**MOPD - Direct Services - Home Modifications
Complete - 2021**

MOPD - Direct Services - Home Modifications Complete - 2021			
WARD	Cummulative Total	Independent Living Solutions 6327 N Pulaski Rd Chicago, IL 60646	LifeWay Mobility 210 W Campus Dr Suite B Arlington Heights, IL 60004
1			
2			
3			
4	1	1	0
5	1	1	0
6	2	1	1
7	1	1	0
8			
9	1	0	1
10	1	1	0
11			
12			
13	1	1	0
14			
15			
16			
17			
18	2	0	2
19	1	0	1
20	2	0	2
21	1	0	1
22			
23	3	1	2
24	1	0	1
25			
26	1	0	1
27	1	0	1
28			
29	1	0	1
30			
31			
32			
33			
34	1	0	1
35			
36	2	0	2
37			
38	1	0	1
39			
40			
41			
42			
43			
44			
45			
46			
47			
48	1	0	1
49			
50			
Ward Total	26	7	19
TOTAL	26	7	19

**MOPD - Direct Services - Home Modifications In Progress
- 2021**

WARD	Cummulative Total	Independent Living Solutions 6327 N Pulaski Rd Chicago, IL 60646	LifeWay Mobility 210 W Campus Dr Suite B Arlington Heights, IL 60004
1	1	1	
2			
3	1		1
4			
5	1	1	
6	3	1	2
7	5	1	4
8	4	1	3
9	4	2	2
10	2	1	1
11			
12	1		1
13	2	1	1
14	2	1	1
15	1	1	
16	2		2
17	2	1	1
18	1	1	
19	6	1	5
20	4	1	3
21	4	1	3
22	2	1	1
23			
24	1		1
25			
26	2		2
27			
28	2		2
29	3	1	2
30			
31	1	1	
32			
33			
34	2		2
35	2	1	1
36	2	2	
37	4	1	3
38	1	1	
39			
40			
41	1	1	
42	1		1
43			
44			
45	2	1	1
46			
47			
48	3	1	2
49			
50	1		1
Ward Total	76	27	49
TOTAL	76	27	49



CITY OF CHICAGO



MAYOR'S OFFICE FOR PEOPLE WITH DISABILITIES

MEMORANDUM

To: The Honorable Tom Tunney
Chairman, Committee on the Budget and Government Operations

From: Rachel Arfa
Commissioner
Mayor's Office for People with Disabilities

CC: Manuel Perez
Mayor's Office of Intergovernmental Affairs

Date: October 6, 2021

Re: Request for Information from Annual Appropriation Committee Hearing

ID#: 48-09 Accessible Intersections

The following information is provided in response to questions posed at our department's hearing on October 6, 2021, to discuss the proposed 2022 budget.

Alderman Tunney asked for a list of intersections where Accessible Pedestrian Signals (APS) are slated to be installed.

Please see the attached.

As always, please let me know if you have any further questions.

Locations for APS

APS will be included at all new traffic signal modernization locations (TSM's).

50 CBD locations thru the APS pilot. Construction 2022. (see next page)

APS will be included at all new traffic signal modernization locations (TSM's).

15 additional/yr through the Capital bond starting in 2022.

Separate from the Capital Bond funding, APS will also be installed through the following known projects:

- STP/SOCC/Rebuild funded TSM program – 10-15 locations per year starting in 2023
- Local/Menu funded TSMs – 12 funded locations in design
- Jackson Park (OPC) – 7 locations
- Ashland TSMs – 10 locations
- Milwaukee Reconstruction – 7 locations
- Grand Reconstruction – 5 locations
- Howard Streetscape – 2 locations
- Fullerton Streetscape – 3 locations
- Damen/Lake Green Line Station – 1 location
- Roosevelt Rd. Interconnect – 3 locations
- Stony Island Interconnect – 3 locations
- CTA Ashland TSP – 9 locations

APS Locations to be Installed

1. Cicero, Milwaukee and Irving Park
2. Stony Island, South Chicago and 79th
3. Oakley, Ogden and Roosevelt
4. Cicero and Archer
5. Halsted, Lincoln and Fullerton
6. Halsted, Broadway and Grace
7. Michigan and Randolph
8. Michigan and Washington
9. Michigan and Congress
10. State and Congress
11. Canal and Washington
12. Damen and Roosevelt
13. Stony Island and 89th
14. Clinton and Washington
15. Kimball and Belmont
16. Michigan and Congress
17. Sheridan, Broadway and Devon
18. Canal and Madison
19. Michigan and Lake
20. Wabash and Wacker Place
21. Ashland and Roosevelt
22. Sheridan and Arthur
23. Wabash and Lake
24. Wabash and Roosevelt
25. Paulina and Roosevelt

APS Locations Likely to be Installed

26. Western, Elston and Diversey
27. Michigan and Roosevelt
28. Wacker and Washington
29. Racine and Harrison
30. State and Washington
31. LaSalle and Washington
32. Michigan and Madison
33. 432 W Madison (at Riverside Plaza)
34. 432 W Washington (at Riverside Plaza)
35. Clinton and Madison
36. LaSalle and Lake
37. Wabash and Washington
38. Wacker and Madison
39. Clinton and Randolph
40. Pine Grove and Diversey
41. Michigan and Congress
42. Wabash and Madison
43. Wabash and Monroe
44. 420 W Randolph (at Riverside Plaza)
45. Wabash and Wacker Place
46. Ashland and Roosevelt
47. Sheridan and Arthur
48. Wabash and Lake
49. Wabash and Roosevelt
50. Paulina and Roosevelt

APS Locations Funding Dependent

51. 410 W Lake (at Riverside Plaza)
52. Broadway, Clark and Diversey
53. Canal and Randolph
54. Central and Archer
55. Clinton and Jackson
56. Michigan, Wacker Place
and South Water
57. Narragansett and Berteau
58. Sheridan and Albion
59. State and Van Buren
60. Wabash and Adams
61. Wabash and Randolph
62. Wacker and Adams
63. Wacker and Jackson
64. Western and Roosevelt
65. Wood and Polk



Locations for APS

APS will be included at all new traffic signal modernization locations (TSM's).

50 CBD locations thru the APS pilot. Construction 2022. (see next page)

APS will be included at all new traffic signal modernization locations (TSM's).

15 additional/yr through the Capital bond starting in 2022.

Separate from the Capital Bond funding, APS will also be installed through the following known projects:

- STP/SOCC/Rebuild funded TSM program – 10-15 locations per year starting in 2023
- Local/Menu funded TSMs – 12 funded locations in design
- Jackson Park (OPC) – 7 locations
- Ashland TSMs – 10 locations
- Milwaukee Reconstruction – 7 locations
- Grand Reconstruction – 5 locations
- Howard Streetscape – 2 locations
- Fullerton Streetscape – 3 locations
- Damen/Lake Green Line Station – 1 location
- Roosevelt Rd. Interconnect – 3 locations
- Stony Island Interconnect – 3 locations
- CTA Ashland TSP – 9 locations

APS Locations to be Installed

1. Cicero, Milwaukee and Irving Park
2. Stony Island, South Chicago and 79th
3. Oakley, Ogden and Roosevelt
4. Cicero and Archer
5. Halsted, Lincoln and Fullerton
6. Halsted, Broadway and Grace
7. Michigan and Randolph
8. Michigan and Washington
9. Michigan and Congress
10. State and Congress
11. Canal and Washington
12. Damen and Roosevelt
13. Stony Island and 89th
14. Clinton and Washington
15. Kimball and Belmont
16. Michigan and Congress
17. Sheridan, Broadway and Devon
18. Canal and Madison
19. Michigan and Lake
20. Wabash and Wacker Place
21. Ashland and Roosevelt
22. Sheridan and Arthur
23. Wabash and Lake
24. Wabash and Roosevelt
25. Paulina and Roosevelt

APS Locations Likely to be Installed

26. Western, Elston and Diversey
27. Michigan and Roosevelt
28. Wacker and Washington
29. Racine and Harrison
30. State and Washington
31. LaSalle and Washington
32. Michigan and Madison
33. 432 W Madison (at Riverside Plaza)
34. 432 W Washington (at Riverside Plaza)
35. Clinton and Madison
36. LaSalle and Lake
37. Wabash and Washington
38. Wacker and Madison
39. Clinton and Randolph
40. Pine Grove and Diversey
41. Michigan and Congress
42. Wabash and Madison
43. Wabash and Monroe
44. 420 W Randolph (at Riverside Plaza)
45. Wabash and Wacker Place
46. Ashland and Roosevelt
47. Sheridan and Arthur
48. Wabash and Lake
49. Wabash and Roosevelt
50. Paulina and Roosevelt

APS Locations Funding Dependent

51. 410 W Lake (at Riverside Plaza)
52. Broadway, Clark and Diversey
53. Canal and Randolph
54. Central and Archer
55. Clinton and Jackson
56. Michigan, Wacker Place and South Water
57. Narragansett and Berteau
58. Sheridan and Albion
59. State and Van Buren
60. Wabash and Adams
61. Wabash and Randolph
62. Wacker and Adams
63. Wacker and Jackson
64. Western and Roosevelt
65. Wood and Polk





CITY OF CHICAGO

MAYOR'S OFFICE FOR PEOPLE WITH DISABILITIES

MEMORANDUM

To: The Honorable Pat Dowell
Chairman, Committee on the Budget and Government Operations

From: Rachel Arfa
Commissioner
Mayor's Office for People with Disabilities

CC: Manuel Perez
Mayor's Office of Intergovernmental Affairs

Date: October 6, 2021

Re: Request for Information from Annual Appropriation Committee Hearing

ID#: 48-10 General Services

The following information is provided in response to questions posed at our department's hearing on October 6, 2021, to discuss the proposed 2022 budget.

Alderman Taylor asked for the total number of programs offered by MOPD and the number of people served.

There are seven programs offered. The number of people served by those programs are:

1. HomeMod – 26 people served (76 in progress)
2. Information and Referral – 13,435 people served
3. Personal Assistance – 140 people served
4. Independent Living Program – 245 people served
5. Home Delivered Meals – 166 people served
6. Amplified Phone program – 15 people served
7. Work Incentives Planning and Assistance – direct service/information assistance to 3,099 individuals with disabilities; 132 referrals for job training/placement; 145 job placements; and 47 benefit analyses

As always, please let me know if you have any further questions.